

# Amtrak & the NYC Metro Area

## *Keeping the Empire State Moving*



### Summary

New York City is the largest metropolitan area in the U.S. and the cultural, entertainment and financial capital of the world. It is also home to Moynihan Train Hall and New York Penn Station, where Amtrak's Northeast Corridor (NEC) plays a critical role connecting Boston, Washington, D.C. and the entire East Coast. Via the busiest train station complex in the Western Hemisphere in the heart of Midtown Manhattan, customers can reach one-third of the region's jobs and nearly one-quarter of the nation's top universities located within five miles of any NEC station.

### Station Complex

**Moynihan Train Hall:** Amtrak, in partnership with the State of New York, opened its new home in New York City at Moynihan Train Hall in January 2021. Expanding customer services from New York Penn Station into the historic James A. Farley Post Office, Moynihan Train Hall adds concourse capacity and dramatically improves passenger comfort with brightly lit concourses, popular public spaces and modern amenities.



Moynihan Train Hall caters to the needs of all Amtrak customers, with full ADA accessibility, and state-of-the-art technologies that improve the boarding experience, including free WiFi, a large boarding concourse featuring a skylit atrium approximately the size of the Grand Central Terminal's Main Hall, a customer waiting room and Red Cap Service. The flagship premium Metropolitan Lounge also provides select travelers with a world-class experience featuring fresh food and beverage offerings and extensive views of the train hall via a mezzanine.

### Moynihan & NY Penn: By the Numbers

- > **13+ million** riders traveled on an Amtrak train in FY25
- > **38%** of all Amtrak riders and **65%** of NEC travel start or end their trip in NYC
- > **200,000** daily commuter and Amtrak passenger trips
- > **\$1 Billion+** Amtrak ticket revenue
- > **450** daily Amtrak trains

**New York Penn Station:** As the owner and steward of New York Penn Station, Amtrak is committed to ensuring its future for a new generation of intercity rail travelers and daily commuters.

In April 2025, Secretary Duffy announced USDOT and Amtrak were taking control of the Penn Station Transformation project, and tapped Special Advisor Andy Byford to lead the charge in making Penn Station beautiful again as the project overseer through a master developer public-private partnership. Three qualified teams have been shortlisted to compete to become the Master Developer and lead the delivery of Penn Station's comprehensive transformation, with the winner to be announced in June. The project is on schedule to have shovels in the ground by the end of 2027.

New York Penn Station is critical to Amtrak's NEC as it houses important engineering and railroad maintenance functions, commissary operations, crew management facilities and other activities.

Within New York Penn Station, and across from Moynihan Train Hall, Amtrak dispatches train movements for all three railroads and oversees all of the regional infrastructure. Amtrak is also responsible

for maintaining all station platforms, tracks, signals, fire life safety systems, tunnel monitoring, and more.

## More Train Options

Amtrak customers can travel on 16 routes to and from Moynihan Train Hall and New York Penn Station daily, as both stations serve the same tracks and platforms. This includes destinations as far north as Boston, Montreal and Toronto, as far south as Miami and New Orleans, and as far west as Chicago. Via these routes, customers can make connections to cities and states all over the country as part of Amtrak's National Network of 500+ stations and 21,000 route miles.

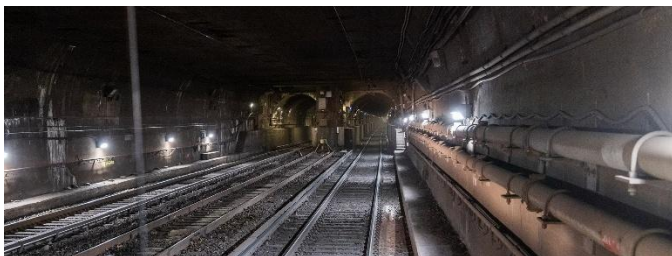
### Amtrak Trains Serving NYC

- > **NEC:** *Acela and Northeast Regional*
- > **State Supported:** *Amtrak Virginia, Empire Service, Keystone, Carolinian, , Ethan Allen Express, Maple Leaf, Pennsylvanian, Vermonter, Adirondack and Berkshire Flyer (seasonal)*
- > **Long Distance:** *Lake Shore Limited, Silver Meteor, Palmetto, Crescent and Cardinal*

In addition to Amtrak trains, Moynihan Train Hall and New York Penn Station serve LIRR and NJ TRANSIT, the first and third largest commuter railroads in the country respectively and connect to six MTA New York City Transit Subway lines.

## Infrastructure Projects

**East River Tunnel:** The East River Tunnel (ERT) consists of four tubes between New York City and Queens and is used by Amtrak, LIRR and NJ TRANSIT trains. The tubes, which opened in 1910, require significant upgrades and comprehensive rehabilitation following the inundation of salt water during Superstorm Sandy.



The ERT Rehabilitation Project will restore this critical NEC infrastructure and improve reliability for a new era of rail. The work will modernize the tunnel infrastructure, improving safety, reliability, and security, and bring the systems to a state of good repair. The project involves demolishing the existing tunnel systems down to the concrete liners, then reconstructing them with state-of-the-art systems and technology and will begin construction this Spring.

The project started in May 2025 with the first tube (Line 2) being rehabbed, and remains on track for reopening in July 2026. Later this fall, Amtrak crews will begin work on the second (Line 1), which will take place over a 13-month period. The project team remains fully focused on delivering a modernized, resilient tunnel ready to serve passengers for the next century.

**Penn Station Access/Metro-North Service to New York Penn Station:** Amtrak is supporting MTA's Penn Station Access Project on the Amtrak-owned Hell Gate Line. Amtrak is providing track outages to support MTA crews and contractors working on the infrastructure upgrades needed to operate Metro-North service through this territory for the first time.

In support of the project, Amtrak must occasionally remove a track from service to accommodate MTA's construction schedule. Since there's mostly only two tracks, removing one from service results in north and south trains operating on a single track on this segment. In addition to providing critical track access and related support for the work, Amtrak is investing millions of dollars into this project.

As part of Penn Access, Amtrak is working with MTA to transform the region by constructing four new Metro-North stations in the Bronx and upgrading rail infrastructure along Amtrak's Hell Gate Line. This project will enable Metro-North trains to serve New York Penn Station for the first time ever. When completed in 2027, Amtrak and Metro-North customers will benefit from improved reliability, faster travel times and more travel options.

## Employees & Economic Impact

Amtrak has over 4,100 employees in NY and NJ, with new roles being created to support the region's mega projects, coordinate with partners and support other related functions. This includes 1,500+ employees who support New York Penn Station.



In FY25, Amtrak procured goods and services worth nearly \$1.2 billion in New York and New Jersey.

## Maintenance Facilities

Amtrak operates two major maintenance facilities in the New York City Metro area: Sunnyside Yard in Queens and County Yard in North Brunswick, NJ.

The crew at these facilities help with turnaround services, storage, servicing trains and more.

Amtrak is planning major upgrades at Sunnyside Yard that will enable more efficient maintenance practices and support future Airo trains set to serve New York City beginning next year.

## All New Trains

Amtrak is rolling out all new trains on the Northeast Corridor and the greater northeast region, providing our customers with the latest, state-of-the-art, comfortable experience and pairing all-new trains with the all-new infrastructure we are building.

**NextGen Acela:** Launched in August 2025, NextGen Acela is the all-new, premium ride from Amtrak, running between major city centers from Washington, DC, to New York to Boston and destinations in between. Designed with innovative features and amenities, you can experience First Class and

Business Class travel on America's only high-speed rail service.



The new NextGen Acela trains offer an elevated experience, with all the amenities that today's travelers expect plus everything they need to be productive: free, high-speed, 5G-enabled Wi-Fi, as well as individual USB ports, power outlets and reading lights. An enhanced on-board dining experience, with a selection of high-quality, fresh, food and beverages are available in the new Cafe Acela.

**Airo:** Beginning next year, Amtrak will introduce its new Airo fleet to New York, replacing *Northeast Regional* trains and other key routes that serve New York State, the Northeast Corridor, and nationwide.

With the launch of these new trains, Amtrak will be delivering new levels of physical comfort, a more consistent travel experience, updated features, and food services that contemporary travelers expect.



Designed with customers at the center, these new trains are built to deliver greater comfort, improved reliability, and modern connectivity. Together, these enhancements create a seamless and welcoming journey for customers.