

# NEXTGEN ACELA

*Redefining the Customer Experience on the NEC*



*Images courtesy of Alstom*

New, state-of-the-art, high-speed trainsets are coming to the United States. Building on Amtrak's expertise as the only high-speed rail operator in the U.S. and Alstom's record of delivering world class, proven, high-speed trainsets—Amtrak and Alstom have partnered to introduce the *NextGen Acela*. These new trainsets will redefine the customer experience on Amtrak's Northeast Corridor (NEC) for more enjoyable, modern and elevated travel.

Scheduled to enter service on the NEC in Spring 2025, the *NextGen Acela* trainsets will lead Amtrak's new era of rail with a modernized customer experience centered around comfort, tech forward features, safety and sustainability. Additional features include:

- Comfortable seating with personal outlets, USB ports and winged headrests for privacy between the customer and their seatmate
- Spacious restrooms with contactless features & automatic door access
- Onboard information system providing real-time information such as train location, train speed, and conductor announcements
- Contactless storage option for luggage
- Café Car enhancements, including convenient self-service options
- Accessibility features for all guests



## **Project Summary**

**Timeline:** The new trainsets will enter revenue service in 2025.

**Funding:** RRIF Loan backed by NEC revenues

**Partners:** US DOT Federal Railroad Administration and Alstom



**ECONOMIC IMPACT**



**95% DOMESTIC COMPONENTS**

Made in America



**23 STATES,  
+70 SUPPLIERS**

contributing to the trainsets



**\$280M MATERIALS  
& SERVICES**

purchased from Disadvantaged  
Business Enterprises  
and Small Businesses



**+1,300 NEW JOBS**

in over 35 cities across  
the United States

**NextGen Acela Success Story**

Amtrak's *NextGen Acela* service is a remarkable success story. Nearly 67.3 million passengers have traveled on the *Acela* since revenue service began on Dec. 11, 2000. *Acela* is the premium service on the nation's busiest rail corridor.

Approximately 594,000 weekday trips are made on the NEC by more than 2,029 commuter and Amtrak trains connecting people to work, school and other destinations, making the NEC a major driver of the regional and national economy. Nearly one-third of the region's jobs are located within five miles of an NEC station. The region is home to nearly a quarter of the nation's top universities, a fifth of the Fortune 500 company headquarters, and many top hospitals.

**Enhanced Safety Systems**

The *NextGen Acela* trains will feature cutting-edge safety systems to provide real-time monitoring and ensure a safe and comfortable ride. Interior safety details include handles integrated into the seatbacks to aid customers walking through the train and grab bars for stability.

**Commitment to Sustainability**

Our new trainsets have been efficiently designed to reduce energy consumption by at least 20% and feature sustainable components including seating made out of recycled leather. Amtrak is proud to expand our robust recycling program and offer a new sustainable food and beverage program onboard our *NextGen Acela* trains.

