

## **NEWSRELEASE**

FOR IMMEDIATE RELEASE November 17, 2023

## **Enjoy Stress-Free Thanksgiving Travel with Amtrak**

WASHINGTON – In anticipation of a busy Thanksgiving travel season ahead, Amtrak is encouraging customers to beat the rush by booking now and taking the train to avoid traffic or navigating airports. Amtrak riders experience an easy boarding process with spacious, comfortable seats and other onboard amenities. Plus, Amtrak produces up to 83% less carbon emissions than flying or driving.

"Thanksgiving is Amtrak's favorite time of the year as we take pride in getting our customers home or to visit their friends and family safely and on time for the holiday," said Amtrak Executive Vice President of Marketing and Chief Commercial Officer Eliot Hamlisch. "We look forward to welcoming hundreds of thousands of riders onboard and providing the world-class customer experience they expect with Amtrak."

To meet the surging demand for travel during Thanksgiving week, Amtrak is adding more service and extra cars to existing trains between November 20 and 27. Amtrak encourages advanced reservations during this time, as tickets sell out quickly.

On the Northeast Corridor, Amtrak <u>Acela</u> and <u>Northeast Regional</u> trains will operate full and extended schedules with additional frequencies and added capacity during Thanksgiving week. Additionally, <u>Keystone</u>, <u>Pennsylvanian</u>, and <u>Empire Service</u> trains will offer extended holiday capacity and require advanced reservations.

In the Midwest, Chicago and <u>Hiawatha</u> service will require advanced reservations between November 21 and 27. On the West Coast, the <u>Pacific Surfliner</u> will also require advanced reservations.

Purchasing tickets is fast and easy on <u>Amtrak.com</u>, via the Amtrak <u>mobile app</u>, at upgraded ticketing kiosks, in-person at staffed stations, or by calling 800-USA-RAIL.

Amtrak recently introduced 10 new promises for <u>customer service commitments</u> to provide customers with a quality experience both in station and onboard. In addition, customers can also connect directly with customer service representatives via social media:

 Follow <u>@Amtrak</u> on X, Facebook and Instagram to connect with customer service and receive the latest news including sales and updates on new offerings;



- On X, follow <u>@AmtrakNECAlerts</u> for real-time service information in the Northeast Region (including Boston-New York-Washington) and <u>@AmtrakAlerts</u> for real-time service information on Long Distance, Pacific Northwest and Midwest trains;
- Share your Amtrak experiences on social media by tagging <u>@Amtrak</u>

## **About Amtrak®**

For more than 50 years, Amtrak has connected America and modernized train travel. Offering a safe, environmentally efficient way to reach more than 500 destinations across 46 states and parts of Canada, Amtrak provides travelers with an experience that sets a new standard. Book travel, check train status, access your eTicket and more through the Amtrak app. Learn more at Amtrak.com and connect with us on X, Instagram, Facebook and LinkedIn.

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