

Amtrak Security Measures

PROTECTING AMERICA'S RAILROAD®

Amtrak is working hard to protect America's Railroad® and improve resiliency of passenger rail across the country. Through a multi-layered approach, Amtrak uses enhanced security measures to make it harder for those who seek to do harm to our passengers, employees, equipment and facilities and ensure an efficient response to potential threats. This multi-layered approach includes deployment of Amtrak Police Department officers and intelligence gathering activities; protection of critical rail assets through targeted access control and infrastructure protection measures; security awareness, training and exercises; consistent engagement with first responders and transit partners; and security program planning rooted in risk management principles to ensure effective implementation of mitigation strategies. These efforts are led by the Amtrak Police Department (APD) with involvement of leadership and each department across Amtrak.

AMTRAK ENVIRONMENT

Because of advantages such as easy access, convenient locations and intermodal connections, rail and mass transit systems are completely different from the structure and organization of the airline transportation and airport industry. As a result, the security framework that works in the airport setting is not easily transferable to the rail station system.

Additionally, the vastness of the Amtrak passenger rail system, spanning the entire country, adds another layer of openness not seen in other passenger systems. To mitigate the vulnerabilities associated with this unique type of an open environment, Amtrak consistently evaluates its security measures, as well as industry standards and best practices, to employ security solutions that are effective in mitigating these vulnerabilities.

The APD (amtrakpolice.com) is a national police force committed to protecting the customers, employees, and stakeholders of Amtrak. Our more than 400 sworn and civilian personnel located at more than 30 locations in 46 states conduct a range of behind-the-scenes and front-line security measures to ensure Amtrak employee, customer, and infrastructure safety and security.

APD Overview

APD Patrol Officers fulfill traditional policing functions. Their job is to act as a deterrent to crime in the stations, on trains, in and around Amtrak facilities, and out on the railroad right-of-way by enforcing laws, conducting follow-up investigations and providing support at stations, on board trains, and during special events such as the Republican and Democratic National Conventions, NATO / G-8 Summits, presidential inaugural events and large scale sporting events. The Amtrak Police Department has also provided humanitarian aid in the aftermath of major weather events such as hurricanes, tornadoes and snowstorms.

Some members of the Patrol Division are designated with Special Operations credentials and support Patrol operations by providing rapid response and enhanced capabilities to assist in keeping Amtrak passengers and employees safe. They are prepared at any time to deploy personnel and equipment for tactical response, to support warrant service, conduct low visibility counter-surveillance, investigations, and provide enhanced support for special events. These members also conduct training on railroad-specific tactical response and procedures for fellow Amtrak Police Department members and our external law enforcement partner agencies.

K9 explosive detection teams are a psychological and physical deterrent to potential threats from those who seek to deploy explosives. These teams are part of a collaborative inter-agency initiative that includes the Transportation Security Administration, federal and state Departments of Homeland Security, and state and local law enforcement

agencies. Amtrak explosives detection teams are divided between standard explosives detection and vapor wake detection. Vapor wake detection dogs are trained to alert on a passing individual. Amtrak currently has the most K9 units in the railroad industry with vapor wake capabilities. Additionally, The APD currently has two working narcotics detection K9 teams.

Regional Liaison Detectives that are staffed in various locations throughout the United States. The detectives provide coverage to areas generally not served by major Amtrak Police field offices and may individually cover as many as seven states. The detectives are responsible for investigating major crimes, assisting with locating missing persons, following up on train accidents, and providing aid to passengers aboard disabled trains. Detectives also serve on inter-agency task forces that are designed to combat specific types of crime that threaten homeland security. The detectives are also responsible for developing mutual aid partnerships with local, state, and federal agencies located in their areas of responsibility.

The Office of Intelligence and Analysis (OIA) serves as a critical support element for the patrol divisions, which serve as the front-line of the APD and seeks to increase the safety and security of our customers and personnel by increasing the department's insight into ongoing threats and potential terrorist acts through the analysis and dissemination of intelligence information. The Office of Intelligence and Analysis is comprised of sworn detectives and non-sworn analytical personnel that enhance the security and safety of the Amtrak system, customers, and personnel through the real-time exchange of intelligence, investigative, and threat information across the country. The counter-terrorism analytical component supports these operations through the review of classified federal briefings, as well as the preparation of analytical reports that provide analysis on threats, special events, and VIP movements.

The Criminal Intelligence component of the Office of Intelligence and Analysis provides timely and accurate tactical, strategic, administrative, and operational intelligence of analysis of crime data in support of the agency's goals and customer oriented policing efforts. The crime analysts are responsible for monitoring criminal activity and communicating that information to the sworn personnel through analytical reports designed to enhance criminal suppression activities while also aiding the investigative process and apprehension of offenders. The analysts develop daily, monthly, quarterly, and ad hoc reports to the command staff specifically designed to aid in the intelligence led deployment efforts of the department.

Corporate Security provides oversight of Amtrak's Security Project Management Office, develops, and manages departmental operating and capital budgets, implements administrative controls, including human capital management, and oversees Amtrak's SMARTID Program.

STRONG PARTNERSHIPS

Amtrak has developed strong partnerships with local, state, federal, and private sector organizations and international emergency management and law enforcement agencies as well as with transit and commuter rail agencies and the host freight railroads on whose tracks many Amtrak trains operate. The Amtrak Police Department actively participates in FBI Joint Terrorism Task Forces to share intelligence and conduct joint security exercises. The

SECURITY TRAINING FOR FRONTLINE EMPLOYEES

Safety and security within Amtrak is enhanced by a comprehensive training program for its employees. Security training of frontline employees who work at stations, on trains, and maintain the tracks and other infrastructure is extremely robust as they are often the first to encounter potential threats and lead initial response efforts. Thousands of Amtrak employees have received security training and their extra eyes and ears form an additional line of defense. The Amtrak Police Department also conducts active shooter threat response training for employees and patrons at station locations and facilities across the country.

RANDOM PASSENGER AND BAGGAGE SCREENING

With due respect to passengers' privacy, the random and unannounced screening and inspection of passengers and their personal items is completed as quickly as possible - usually in less than a minute. Passengers failing to consent to security procedures will be denied access to trains and refused carriage, and a refund will be offered.

INFRASTRUCTURE PROTECTION

Amtrak protects rail infrastructure with traditional solutions such as high security fencing, lighting, access control and video surveillance systems, it is also exploring and evaluating emerging technologies to improve security levels. Technologies being evaluated will improve upon existing security measures and operations, enhance interagency information sharing and local agency response to Amtrak incidents.

PUBLIC AWARENESS AND ENGAGEMENT

- Amtrak recognizes the value of our passengers as an extra set of eyes and ears and asks for your help in identifying possible safety or security concerns.
- The Amtrak Security Awareness Program is focused on developing and distributing campaign driven print and multimedia tools that educate passengers and employees on how they can play an important role in identifying suspicious activity or behavior. Print materials are developed and distributed throughout Amtrak stations. Additional materials are produced and broadcast on the Amtrak Security Awareness Network. A network of monitors placed at Amtrak stations broadcasting safety and security messaging 24/7 year-round.
- Campaigns that are distributed across the Amtrak system include "If You See Something, Say Something," in which individuals are encouraged to report suspicious items, persons, behavior, or activity immediately to the Amtrak Police Department by approaching a uniformed officer, calling (800) 331-0008, sending a text* to APD11 (27311), or by calling 911. *(Messaging and Data rates may apply. Txt HELP for help, txt STOP to cancel).