

Our Commitment to Safety

- Our goal is to **become America's safest passenger railroad**. We believe that zero accidents and zero serious injuries are possible – and we will work together toward everyone performing at this level.
- All employees are **empowered to stop an operation** if an unsafe condition exists. This means everyone – at any time.
- We will operate at the **highest level of safety – by exceeding regulatory standards**. It is not good enough for us to simply meet minimum standards.
- We will **proactively identify and mitigate risk based on data**. We are identifying new metrics that will allow us to focus on leading indicators instead of relying only on historical incident data.
- We will become a **learning organization where safety self-reporting is encouraged**. We will not discipline employees for self-reporting a safety issue. We need to know where we are falling short in safety so we can study these incidents and learn from them.

Safety Actions

- Safety Metrics: In FY20 our safety efforts yielded improvements in a broad range of safety metrics.
 - Zero NTSB accidents
 - In FY20, we:
 - reduced our Customer Incident rate by 7%
 - reduced FRA Reportable Injuries by 19%
 - reduced the number of major operating rule violations by 8
 - reduced the Significant Injury Fatality potential rate by 67%
 - reduced the Rail Equipment Incident Rate by 38%

Positive Train Control

- All Amtrak-owned or controlled track now has PTC in operation.
- Amtrak PTC Implementation by the numbers
To date, Amtrak has made progress implementing PTC across the routes and equipment we control for the following:
 - All (550) Amtrak owned locomotives are fully equipped and PTC operable
 - All (11) installation/track segments completed
 - All (160) radio towers fully installed and equipped
 - All employees who require training to support PTC operations have completed training
 - 898 of 898 route miles are in PTC operation
- As of Dec 31, 2020, more than 19,089 miles of host railroad-controlled track is operating with PTC. These are tracks owned by other companies that Amtrak uses for most of its route network.
- 100% of all route miles within the Amtrak system are PTC operational.

Safety Management System

- An SMS is an organization-wide comprehensive and preventative approach to managing safety. An SMS will move us toward a no-fault, collaborative approach for safety analysis. It will establish safety as an integral element in all operational business functions and is built upon four components: Safety Policy, Safety Promotion, Safety Assurance and Safety Risk Management.
- Amtrak is the first U.S.-based railroad to implement this proven system.
- We submitted our System Safety Program Plan (SSPP) in October in advance of the regulatory deadline. This is our third submission as we previously submitted our SSPP in both FY18 and FY19 in advance of a regulatory requirement being present.