

SEE FOR YOURSELF: AMTRAK'S NEW STANDARD OF TRAVEL



CONTACT-FREE

Customers can book, board, check train status and access information from their mobile device.



Capacity Indicator

An icon indicates how full the train is by percentage.

Private Rooms

Private rooms provide comfort, added safety, space and privacy.

Seamless Gate Service

App users can receive boarding gate and track information at select stations.

WHAT YOU SHOULD KNOW



1 Face Coverings

Amtrak requires face masks or coverings at all times.



3 Physical Distancing Measures

Signage has been displayed at our busiest stations to indicate safe distances in high traffic areas.



2 Enhanced Cleaning and Disinfection

Enhanced cleaning and disinfection at key touch points with Lysol®



4 Handwashing

With restrooms available in-stations and onboard, Amtrak strongly encourages washing hands thoroughly with soap and water.

AT THE STATION

5 Boarding

Boarding times have been reduced.

6 Platform Signs

Floor signs indicate the best door to enter the train at some stations.

7 Plastic Barriers

Barriers have been installed at customer counters in our busiest stations.

ONBOARD

8 Limiting Bookings

We are limiting bookings on reserved trains.

9 Air Quality

All of our trains are equipped with onboard filtration systems with a fresh air exchange rate every 4-5 minutes.

10 Disembarking Procedure

Conductors will announce where to disembark to minimize crowding.

11 Café Service

Signage promotes physical distancing leading up to café counters.

12 Plastic Barriers

Protective plastic barriers have been installed at café countertops.

