

Amtrak® FY16 Ridership & Revenue

Amtrak operates a nationwide rail network, serving more than 500 destinations in 46 states, the District of Columbia and three Canadian provinces, on more than 21,300 miles of routes. It is the nation's only high-speed intercity passenger rail provider, operating at speeds up to 150 mph (241 kph) over current infrastructure. More than half of Amtrak trains operate at top speeds of 100 mph (160 kph) or greater. The company has more than 20,000 employees.

Ridership

- Amtrak ridership and revenue remained steady in Fiscal Year 2016, reflecting continued strong demand for passenger rail.
- During FY 2016 (Oct. 2015-Sept. 2016), Amtrak welcomed aboard approximately 31.3 million customers – a record year – nearly 400,000 more than the previous year. This is the sixth consecutive year Amtrak has carried more than 30 million customers.
- On an average day, nearly 85,700 passengers ride more than 300 Amtrak trains.
- When included among U.S. airlines, Amtrak ranks No. 5 in domestic passengers carried. In the Northeast Corridor (NEC), Amtrak has a very strong position in many markets that were previously dominated by air carriers.
- Amtrak carried more than three times as many riders between Washington, D.C., and New York City as all of the airlines combined.
- Amtrak carried more riders between New York City and Boston than all of the airlines combined.
- The company's growth over the past 10 years, especially on intercity corridors between 100-500 miles, hints at the tremendous opportunity of developing a robust, nationwide passenger rail system focused on city pairs.



Revenue

- Amtrak reported exceptionally strong financial results for FY 16, which ended on September 30, 2016, earning approximately \$3.2 billion in total revenue (ticket sales and other revenue sources) and incurred approximately \$4.3 billion in capital and operating expense.
- Amtrak covered nearly 94 percent of operating costs in FY 2016 with ticket sales, payments from state partners and agencies and other revenue – up from 92 percent the year before.
- No country in the world operates a passenger rail system without some form of public support for capital costs and/or operating expenses.

Amtrak Ridership & Ticket Revenue by Route, FY16 vs FY15

	Ridership			Ticket Revenue		
<i>Northeast Corridor</i>	FY16	FY15	% change	FY16	FY15	% change
Acela Express	3,489,311	3,473,644	+0.5	\$593,720,009	\$584,926,276	+1.5
Northeast Regional	8,409,662	8,215,523	+2.4	\$613,982,902	\$611,727,933	+0.4
NEC Special Trains	10,874	17,912	-39.3	\$1,512,043	\$2,035,286	-25.7
Subtotal	11,909,847	11,707,079	+1.7	\$1,209,214,953	\$1,198,689,495	+0.9
<i>State Supported</i>						
Ethan Allen	50,717	52,553	-3.5	\$2,873,155	\$2,956,374	-2.8
Vermont	89,318	92,699	-3.6	\$5,718,268	\$5,823,031	-1.8
Albany-Niagara Falls-Toronto	358,131	403,985	-11.4	\$22,143,803	\$24,307,719	-8.9
Downeaster	500,081	420,752	+18.9	\$8,596,732	\$7,254,193	+18.5
New Haven-Springfield	270,353	351,307	-23.0	\$9,504,113	\$11,596,593	-18.0
Keystone	1,467,216	1,359,615	+7.9	\$41,123,787	\$38,253,088	+7.5
Empire (NYP-ALB)	1,152,154	1,152,536	-0.0	\$49,361,545	\$48,671,743	+1.4
Chicago-St. Louis (Lincoln Service)	548,955	576,705	-4.8	\$14,266,964	\$14,456,613	-1.3
Hiawatha	807,720	799,271	+1.1	\$17,676,988	\$16,997,417	+4.0
Wolverine	411,625	465,627	-11.6	\$17,753,550	\$18,960,778	-6.4
Chicago-Carbondale (Illini/Saluki)	262,325	292,187	-10.2	\$7,629,351	\$8,387,264	-9.0
Chicago-Quincy (IL Zephyr/Carl Sandburg)	202,407	208,961	-3.1	\$5,235,616	\$5,287,029	-1.0
Heartland Flyer	66,105	69,006	-4.2	\$1,828,486	\$1,796,811	+1.8
Pacific Surfliner	2,924,117	2,827,134	+3.4	\$73,020,267	\$70,488,654	+3.6
Cascades	792,481	751,148	+5.5	\$29,721,947	\$28,510,954	+4.2
Capitol Corridor	1,560,814	1,474,873	+5.8	\$29,583,573	\$28,071,935	+5.4
San Joaquins	1,122,301	1,177,073	-4.7	\$35,585,570	\$37,377,878	-4.8
Adirondack	124,482	132,345	-5.9	\$7,032,172	\$7,453,664	-5.7
Blue Water	183,069	180,617	+1.4	\$6,372,362	\$6,308,554	+1.0
Washington-Lynchburg	184,868	189,598	-2.5	\$12,033,083	\$12,561,970	-4.2
Washington-Newport News	329,551	348,581	-5.5	\$21,556,313	\$22,447,498	-4.0
Washington-Norfolk	146,605	153,857	-4.7	\$8,594,582	8,434,574	+1.9
Washington-Richmond	177,305	186,268	-4.8	\$9,256,426	9,836,686	-5.9
Hoosier State	29,488	29,703	-0.7	\$968,296	\$711,481	+36.1
Kansas City-St. Louis (MO River Runner)	170,751	178,915	-4.6	\$5,138,089	\$5,108,200	+0.6
Pennsylvanian	223,114	231,720	-3.7	\$11,555,451	\$11,530,141	+0.2
Pere Marquette	89,508	95,807	-6.6	\$2,906,782	\$3,040,677	-4.4
Carolinian	285,801	298,973	-4.4	\$18,120,733	\$19,217,309	-5.7
Piedmont	152,175	161,487	-5.8	\$3,213,742	\$3,304,601	-2.7
Buses	-	-	-	\$9,073,554	\$8,012,745	+13.2
Special Trains	25,807	23,205	+11.2	\$3,288,304	\$2,258,212	+45.6
Subtotal	14,709,344	14,686,508	+0.2	\$490,733,603	\$489,424,386	+0.3
<i>Long Distance</i>						
Silver Star	364,271	383,347	-5.0	\$29,261,496	\$33,108,142	-11.6
Cardinal	104,831	103,633	+1.2	\$7,658,608	\$7,645,472	+0.2
Silver Meteor	339,407	346,097	-1.9	\$36,652,426	\$38,455,934	-4.7
Empire Builder	454,625	438,376	+3.7	\$51,798,583	\$50,541,140	+2.5
Capitol Limited	228,444	226,240	+1.0	\$18,973,626	\$19,103,951	-0.7
California Zephyr	417,322	375,342	+11.2	\$51,950,998	\$48,780,177	+6.5
Southwest Chief	364,748	367,267	-0.7	\$43,184,176	\$44,904,314	-3.8
City of New Orleans	248,960	255,458	-2.5	\$18,706,915	\$19,427,528	-3.7
Texas Eagle	306,321	317,282	-3.5	\$22,323,171	\$24,403,496	-8.5
Sunset Limited	98,079	100,713	-2.6	\$10,769,179	\$11,639,368	-7.5
Coast Starlight	453,131	455,845	-0.6	\$40,534,262	\$41,113,114	-1.4
Lake Shore Limited	387,853	356,898	+8.7	\$28,563,624	\$28,498,399	+0.2
Palmetto	380,815	208,645	+82.5	\$27,208,372	\$16,860,699	+61.4
Crescent	268,344	281,777	-4.8	\$29,505,818	\$31,333,652	-5.8
Auto Train	238,448	271,622	-12.2	\$75,169,554	\$81,607,535	-7.9
Subtotal	4,655,599	4,488,542	+3.7	\$492,260,807	\$497,422,921	-1.0
Amtrak Total	31,274,790	30,882,129	+1.3	\$2,192,209,363	\$2,185,536,803	+0.3

Note: Ridership to some locations south and west of Chicago is shared by state-supported and long distance trains, as shown above. Combined ridership for all Amtrak trains on these corridors is as follows for FY16: Chicago-St. Louis, 659,787; Chicago-Carbondale, 326,505; and Chicago-Quincy, 239,160.