

Amtrak Route Ridership  
FY20 vs. FY19

|                           | Ridership        |                   |                   |
|---------------------------|------------------|-------------------|-------------------|
|                           | FY20             | FY19**            | % change vs. FY19 |
| <b>NEC Spine</b>          |                  |                   |                   |
| <i>Acela</i>              | 1,656,764        | 3,490,874         | -52.5             |
| <i>Northeast Regional</i> | 4,486,837        | 8,718,469         | -48.5             |
| <i>NEC Special Trains</i> | 3,880            | 7,402             | -47.6             |
| <b>Subtotal</b>           | <b>6,147,481</b> | <b>12,216,745</b> | <b>-49.7</b>      |

| <b>State Supported</b>               |          | <b>by state(s)</b> |                   |              |
|--------------------------------------|----------|--------------------|-------------------|--------------|
| <b>Northeast Routes</b>              |          |                    |                   |              |
| <i>Downeaster</i>                    | ME       | 269,454            | 549,493           | -51.0        |
| <i>Empire South</i>                  | NY       | 655,021            | 1,183,000         | -44.6        |
| <i>Empire West/Maple Leaf</i>        | NY       | 231,078            | 382,846           | -39.6        |
| <i>Adirondack</i>                    | NY       | 44,214             | 112,506           | -60.7        |
| <i>Ethan Allen</i>                   | NY/VT    | 23,275             | 47,741            | -51.2        |
| <i>Vermont</i>                       | VT/MA/CT | 47,344             | 91,645            | -48.3        |
| <i>New Haven-Springfield</i>         | MA/CT    | 271,048            | 490,751           | -44.8        |
| <i>Keystone</i>                      | PA       | 783,764            | 1,546,058         | -49.3        |
| <i>Pennsylvanian</i>                 | PA       | 127,683            | 209,290           | -39.0        |
| <b>Southern Routes</b>               |          |                    |                   |              |
| <i>Washington-Lynchburg/Roanoke</i>  | VA       | 124,698            | 218,319           | -42.9        |
| <i>Washington-Newport News</i>       | VA       | 182,467            | 331,592           | -45.0        |
| <i>Washington-Norfolk</i>            | VA       | 152,558            | 237,390           | -35.7        |
| <i>Washington-Richmond</i>           | VA       | 50,277             | 127,289           | -60.5        |
| <i>Carolinian</i>                    | NC       | 150,365            | 236,385           | -36.4        |
| <i>Piedmont</i>                      | NC       | 113,891            | 209,053           | -45.5        |
| <i>Heartland Flyer</i>               | OK/TX    | 41,801             | 67,027            | -37.6        |
| <b>Midwest Routes</b>                |          |                    |                   |              |
| <i>Hoosier State</i>                 | IN       | 0                  | 20,354            | -100.0       |
| <i>Wolverine</i>                     | MI       | 244,500            | 486,190           | -49.7        |
| <i>Blue Water</i>                    | MI       | 98,173             | 175,930           | -44.2        |
| <i>Pere Marquette</i>                | MI       | 47,236             | 94,797            | -50.2        |
| <i>Hiawatha</i>                      | WI/IL    | 403,112            | 873,537           | -53.9        |
| <i>Lincoln Service</i>               | IL       | 334,540            | 607,212           | -44.9        |
| <i>Illini/Saluki</i>                 | IL       | 159,981            | 257,890           | -38.0        |
| <i>Illinois Zephyr/Carl Sandburg</i> | IL       | 100,286            | 187,231           | -46.4        |
| <i>Missouri River Runner</i>         | MO       | 86,398             | 150,575           | -42.6        |
| <b>Western Routes</b>                |          |                    |                   |              |
| <i>Pacific Surfliner</i>             | CA       | 1,397,158          | 2,836,894         | -50.8        |
| <i>Capitol Corridor</i>              | CA       | 898,007            | 1,766,763         | -49.2        |
| <i>San Joaquins</i>                  | CA       | 606,728            | 1,054,057         | -42.4        |
| <i>Cascades</i>                      | WA/OR    | 343,497            | 802,895           | -57.2        |
| <b>Buses &amp; Special Trains</b>    |          |                    |                   |              |
| <i>Unallocated Buses*</i>            |          | -                  | -                 | -            |
| <i>Non-NEC Special Trains</i>        |          | 15,819             | 25,387            | -37.7        |
| <b>Subtotal</b>                      |          | <b>8,004,373</b>   | <b>15,380,097</b> | <b>-48.0</b> |

| <b>Long Distance</b>       |  |                   |                   |              |
|----------------------------|--|-------------------|-------------------|--------------|
| <b>Southeast Routes</b>    |  |                   |                   |              |
| <i>Silver Star</i>         |  | 218,514           | 377,342           | -42.1        |
| <i>Silver Meteor</i>       |  | 200,136           | 343,531           | -41.7        |
| <i>Palmetto</i>            |  | 199,248           | 335,475           | -40.6        |
| <i>Auto Train</i>          |  | 163,556           | 234,529           | -30.3        |
| <i>City of New Orleans</i> |  | 132,656           | 228,831           | -42.0        |
| <i>Crescent</i>            |  | 168,055           | 286,539           | -41.4        |
| <b>Central Routes</b>      |  |                   |                   |              |
| <i>Cardinal</i>            |  | 63,223            | 105,364           | -40.0        |
| <i>Capitol Limited</i>     |  | 126,997           | 203,829           | -37.7        |
| <i>Lake Shore Limited</i>  |  | 220,227           | 346,993           | -36.5        |
| <i>Empire Builder</i>      |  | 253,486           | 420,855           | -39.8        |
| <i>California Zephyr</i>   |  | 247,535           | 397,793           | -37.8        |
| <b>Southwest Routes</b>    |  |                   |                   |              |
| <i>Southwest Chief</i>     |  | 186,470           | 327,276           | -43.0        |
| <i>Coast Starlight</i>     |  | 258,200           | 410,872           | -37.2        |
| <i>Texas Eagle</i>         |  | 196,078           | 311,367           | -37.0        |
| <i>Sunset Limited</i>      |  | 55,118            | 90,248            | -38.9        |
| <b>Subtotal</b>            |  | <b>2,689,499</b>  | <b>4,420,844</b>  | <b>-39.2</b> |
| <b>Amtrak Total</b>        |  | <b>16,841,353</b> | <b>32,017,686</b> | <b>-47.4</b> |

\*Ticket revenues on bus routes 70, 71, 72 and 73 are allocated to train routes 05, 39, 35, and 37 respectively. Ticket revenues on all other bus routes (74 to 85) are combined. Bus ridership is not shown in this report.

Note: Fiscal year 2019 ridership previously reported as 32.5 millions has been decreased to 32.0 million to reflect an updated company definition of ridership.