Facade Restoration
Amtrak is undergoing an approximately $102 million dollar restoration of the exterior facade of William H. Gray 30th Street Station. As part of the comprehensive redevelopment plan for the Gray 30th Street Station District, Amtrak continues to revitalize Gray 30th Street Station -- a critical transportation hub on the Northeast Corridor -- while also preserving and restoring the existing historic attributes of the station. Restoration efforts of the station have included extensive cleaning, repair and restoration of the limestone facade, windows and doors.

Station Lighting
The historic station, which was originally built between 1929 and 1934, is now brighter both inside and out with energy efficient LED lighting in the food court, north hallway and south arcade, new outdoor spotlights and new lighting for the main concourse chandeliers. New dome lighting and flagpole lighting installations are also underway.

Station Signage
In 2015, in an effort to enhance the passenger experience, Amtrak in partnership with PennDOT and SEPTA installed more than 100 new signs to the interior and exterior of the Station. The new signage dramatically improved wayfinding at the station. Since then, Amtrak has installed a modern, state of the art passenger information display system (PIDS) throughout the interior of the station. The new PIDS communicates train status, origin and destination stations, boarding gate and other information and features bright, new LCD displays which are ADA compliant and easier to read and synchronize audio and visual messaging in the station. In addition, two new monumental William H. Gray III 30th Street Station signs were added in 2019, in honor of the late Congressman William H. Gray III, to welcome customers and visitors to the station.

Elevator and Escalator Replacement
In fiscal year 2020, three employee elevators located in the North Office Tower will be modernized at an estimated cost of $2.37M. As part of ongoing state of good repair upgrades, two platform escalators will receive new components (stepchains and handrails) with an estimated cost of $150k. These two projects are in addition to previously completed upgrades to several other customer and employee elevators and escalators.

Building Renovation and Refurbishment
The North Concourse restrooms will undergo construction in late winter through Spring 2020 at an estimated cost of $1M. The upgrades will address worn components to enhance the customer experience and bring the restrooms into compliance with ADA. The restrooms will receive new undermount touchless sinks, ADA-compliant toilets with automatic sensors, new partitions and accessories, new lighting and the ceramic floor and wall tile will be restored. A full renovation will be undertaken in the future.

Additionally, eight wooden benches in the main concourse were refurbished--adding modern USB ports.

Metropolitan Lounge
Amtrak customers traveling in and out of Gray 30th Street Station can enjoy the recently renovated and re-branded Metropolitan Lounge, as part of a larger Amtrak lounge station refresh initiative. Previously known as ClubAcela, the Metropolitan Lounge, still in its convenient location near the platforms for easy boarding access, features new carpeting, new and more comfortable seating, contemporary furniture designed to charge personal electronic devices and free WiFi. Additional improvements include updated all-in-one touchless washbars in the restrooms and upgraded snacks and beverages.

Station Retail
Amtrak has been working with station retailers to improve operations and retail offerings. In the past few years, Pret A Manger and Red Mango have recently opened. In addition, more retail options will be added in the coming years as part of the ongoing Philadelphia Gray 30th Street Station District Plan.
Philadelphia 30th Street Station District Plan
The Philadelphia Gray 30th Street Station District Plan is a master plan designed to offer a guiding vision and set of comprehensive goals for future projects and development. The creation of the master plan is shaped by input from community members, public agencies and related stakeholders. Combined with an analysis of existing conditions and evaluation of important precedents, this input is used to establish a framework that describes the desired future outcomes. The master plan is the written outcome of the planning process that ensures that the ideas and visions of the process can be put into practice as projects and developments are designed and completed.

Amtrak continues to advance its search for a master developer partner to assist in redeveloping the historic station, including, introducing new customer amenities, reinvigorating the retail and commercial potential of the station, enhancing transit and pedestrian traffic flow, and expanding the station’s concourses to accommodate anticipated increases in ridership. Amtrak has narrowed its list of prospective partners to four teams and expects to announce a preferred developer by summer 2020.

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